

Applying for a concession



Your first and last name*

Email*

Phone number

Account number for Arcline by RACV - Energy

Concession card number*

Concession card type* (e.g. Health care, DVA, Pensioner card etc)

Concession start date (if available)

DD MM YYYY

Concession expiry

DD MM YYYY

Date of Birth*

DD MM YYYY

Street address*

Suburb*

State*

Postcode*

Centrelink Confirmation eServices*

I authorise Arcline by RACV to use Centrelink Confirmation eServices to perform a Centrelink or DVA enquiry of my Centrelink or Department of Veterans' Affairs customer details and concession card status to enable the business to determine if I qualify for a concession, rebate or service, with Services Australia to provide the results of that enquiry to Arcline by RACV.

Consent*

I understand that:

- Services Australia will disclose personal information to Arcline by RACV including my name, address, payment type, payment status and concession card type and status to confirm my eligibility for relevant concessions, rebates or services.
- By submitting this form electronically I confirm my consent which is legally binding.
- This consent, once provided, remains valid while I'm a customer of Arcline by RACV unless I withdraw it by contacting the business or Services Australia.
- I can get proof of my circumstances or details from Services Australia and provide it to Arcline by RACV so they can determine my eligibility for relevant energy concessions, rebates or services; that Arcline by RACV will disclose personal information from the results of the Centrelink/DVA enquiry to any relevant third parties, including billing platforms, associated partners or state governments, for the purposes of calculating and/or applying any relevant concession, rebate or service that you are eligible for.
- If I withdraw my consent or don't alternatively provide proof of my circumstances or details, I may not be eligible for the concession/rebate/service provided by Arcline by RACV.

This authority is only effective for the period that you are a customer of Arcline by RACV and you can revoke your consent at any time by contacting us. If you do not provide your consent you may not be eligible for the concession. You are required to notify us and your card issuer of any changes in your circumstances which may affect your eligibility for a concession.

[Read our privacy collection notice here.](#)