



Arcline by RACV

- No contract term
- Single rate

- Call **1300 884 849**
- energy.arcline.com.au

Estimated electricity cost

1 person	LOW 7.2 kWh/day	\$870/year No discount conditions apply to this offer
2 to 3 people	MED 11.8 kWh/day	\$1,300/year No discount conditions apply to this offer
4+ people	HIGH 15.5 kWh/day	\$1,650/year No discount conditions apply to this offer

Features

- No direct debit payment required
- No pay on time discount
- No green power
- No fixed price contract
- Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1300 884 849** and quote this Offer ID **ARC538390MR**.

Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	26-03-2024
Expiry date	Contact the retailer

Offer eligibility

Available to Victorian residential customers only.

Discounts and incentives

Incentives

Refer a Friend Credit

Receive a \$50 account credit if you mention an existing Arcline customer when you join. The friend also gets \$50 credit. T&Cs apply - Visit Arcline Terms and Conditions page for more information: <https://energy.arcline.com.au/terms/>

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	Available to Victorian residential customers only.
Prices are not fixed	Our prices may vary based on our Terms & Conditions. You can cancel anytime.
Contract expiry details	Open contract with no exit fees.
Full terms and conditions	Arcline by RACV is provided by Energy Locals PTY LTD. For more information in relation to Arcline by RACV and this offer, see our full terms and conditions at https://energy.arcline.com.au/terms/
ESC licence information	Electricity retail licence under Energy Locals Pty Ltd

Fees

(incl. GST)

Direct debit dishonour payment fee	Flat rate: \$10.00
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Charged when a direct debit payment has dishonoured or reversed. This charge is not subject to GST

Payment processing fee	Percentage of bill: 0.81%
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We accept Visa and Mastercard payments via pay.energylocals.com.au. Debit card transactions are subject to a 0.46% fee, and credit card payments incur a 0.81% fee. Credit and debit card processing fees are waived for Direct Debit payments.

Other fee	Flat rate: \$2.00
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Charged for providing a paper bill

Connection fee	Flat rate: \$44.85
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May be charged when you move into a property or change retailer. Actual fee may vary.

Disconnection fee	Flat rate: \$45.52
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May be charged when you move out and require a final meter read. Actual fee may vary.

Additional information

Additional fees may apply. For more information, please visit the retailers website at energy.arcline.com.au/fees

Billing details

Bill frequency 1 month

Payment options Please contact the retailer to discuss payment options

Offer rate and details

Local time

Electricity charges - Year-round (All year)	Tariff (incl. GST)
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Daily supply charge	54.29 c/day
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Peak consumption

All consumption usage per day	25.65c/kWh
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Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

Tariff

Current retailer feed-in tariff	6.00 c/kWh
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Climate zone 6: Mild temperate