Arcline by RACV

No contract term
Single rate

Call **1300 884 849**
energy.arcline.com.au

Estimated electricity cost

1 person	**LOW** 7.2 kWh/day	$1,040/year No discount conditions apply to this offer
2 to 3 people	**MED** 11.8 kWh/day	$1,450/year No discount conditions apply to this offer
4+ people	**HIGH** 15.5 kWh/day	$1,780/year No discount conditions apply to this offer

Features

- **No direct debit payment required**
- **No pay on time discount**
- **No green power**
- **No fixed price contract**
- **Paper bills available**

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1300 884 849** and quote this Offer ID **ARC805115MR**.

Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	01-10-2026
Expiry date	Contact the retailer

Offer eligibility

Available to Victorian residential customers only.

Discounts and incentives

Incentives

Refer a Friend Credit

Receive a $50 account credit if you mention an existing Arcline by RACV customer when you join. The friend also gets $50 credit. T&Cs apply - Visit Arcline by RACV Terms and Conditions page for more information: https://energy.arcline.com.au/terms/

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	Available to Victorian residential customers only.
Prices are not fixed	Due to changes in the market and economic conditions, we may update your tariff and/or fees. We will provide at least 5 business days' notice before the change takes place.
Contract expiry details	Open contract with no exit fees.
Full terms and conditions	Arcline by RACV is provided by EL Retail Energy Pty Ltd. For more information in relation to Arcline by RACV and this offer, see our full terms and conditions at https://energy.arcline.com.au/terms/
ESC licence information	Electricity and gas retail licence under EL Retail Energy Pty Ltd

Fees

	(incl. GST)
Direct debit dishonour payment fee Charged when a direct debit payment has dishonoured or reversed. This charge is not subject to GST.	**Flat rate: $7.50**
Other fee Charged per paper bill	**Flat rate: $2.15**
Connection fee May be charged when you move into a property or change retailer. Actual fee may vary.	**Flat rate: $51.19**
Disconnection fee May be charged when you move out and require a final meter read. Actual fee may vary.	**Flat rate: $51.95**
Payment processing fee May apply for over the counter payments made at an Australia Post outlet.	**Flat rate: $2.70**
Cheque dishonour payment fee Cheque Dishonour fee	**Flat rate: $15.00**
Other fee May be charged where you request a change, removal or installation of an electricity meter. It is to arrange metering-related goods or services for you with a meter provider or distributor.	**Flat rate: $25.00**

Additional information

Additional fees may apply. For more information, please visit the retailers website at energy.arcline.com.au/fees

Billing details

Bill frequency	1 month
Payment options	Please contact the retailer to discuss payment options

Offer rate and details

Local time

Electricity charges - All Day Charges	Tariff (incl. GST)
Daily supply charge	112.66 c/day
Usage charge	24.14c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Feed-in tariff options

	Tariff
Retailer feed-in tariff	0.50 c/kWh

Climate zone 6: Mild temperate